

# WOOD DESTROYING PESTS AND ORGANISMS INSPECTION REPORT

Building No.	Street	City	Zip	Date of Inspection	Number of Pages
			95660-5044	10/25/2019	1 of 9



**NORTH AMERICAN  
HOME SERVICES**

**North American Home Services**  
**3720 Madison Avenue Ste. 270**  
**North Highlands, CA 95660**  
 Tel 916-481-0268 Fax 916-481-0287  
 Registration #: PR 6840

A LICENSED PEST CONTROL OPERATOR IS AN EXPERT IN HIS/HER FIELD. QUESTIONS RELATIVE TO THIS REPORT SHOULD BE REFERRED TO HIM/HER.

**Report #: 5184**

Ordered by:	Property Owner and/or Party of Interest:	Report sent to:

COMPLETE REPORT ☒
LIMITED REPORT ☐
SUPPLEMENTAL REPORT ☐
REINSPECTION REPORT ☐

General Description: Single family home with a comp roof, stucco siding on a raised foundation.	Inspection Tag Posted: Garage
	Other Tags Posted:

An inspection has been made of the structure(s) shown on the diagram in accordance with the Structural Pest Control Act. Detached porches, detached steps, detached decks and any other structures not on the diagram were not inspected.

Subterranean Termites ☒
Drywood Termites ☐
Fungus/Dryrot ☒
Other Findings ☒
Further Inspection ☐

If any of the above boxes are checked, it indicates that there were visible problems in accessible areas. Read the report for details on checked items.

Key: 1 = Subterranean Termites    2 = Drywood Termites    3 = Fungus/Dryrot    4 = Other Findings    5 = Unknown Further Inspection

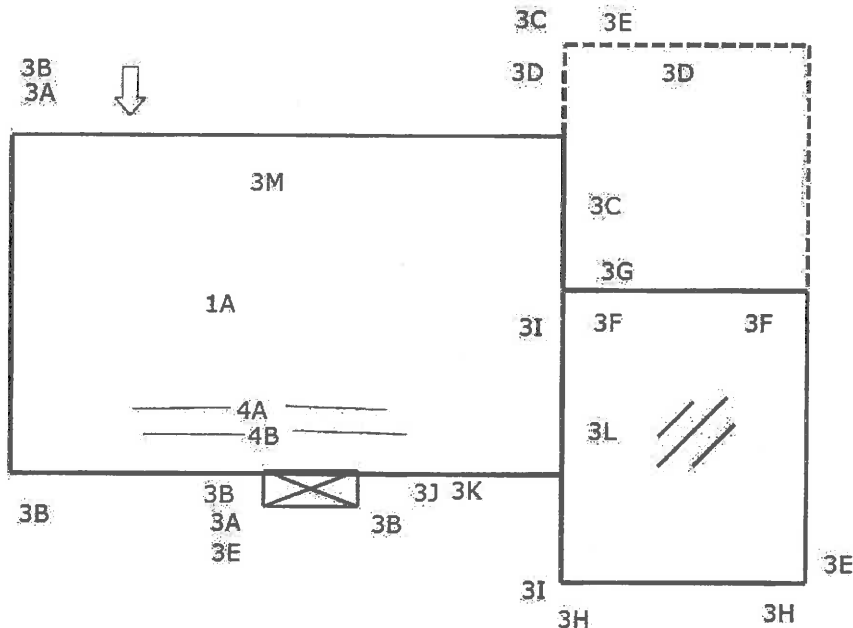


Diagram not to scale

Inspected By: Daniel Dell    State License No.: FR48562    Signature: *Daniel Dell*

You are entitled to obtain copies of all reports and completion notices on this property reported to the Structural Pest Control Board during the preceding two years. To obtain copies contact: Structural Pest Control Board, 2005 Evergreen Street, Suite 1500, Sacramento, CA, 95815-3831

NOTE: Questions or problems concerning the above report should be directed to the manager of the company. Unresolved questions or problems with services performed may be directed to the Structural Pest Control Board at (916) 561-8708, (800) 737-8188 or [www.pestboard.ca.gov](http://www.pestboard.ca.gov).    43M-41 (REV. 04/2015)

## WOOD DESTROYING PESTS AND ORGANISMS INSPECTION REPORT

Building No.	Street	City	Zip	Date of Inspection	Number of Pages
		North Highlands, CA	95660-5044	10/25/2019	2 of 9

### General Comments

What is a Wood Destroying Pest & Organism Inspection Report? Read this Document. It explains the scope and limitations of a Structural Pest Control Inspection & Wood Destroying Organism Report.

- 1. THE INSPECTION AND REPORT:** Cutting Edge Home Solutions, Inc., dba North American Home Services ("Company") inspects visible and accessible areas for the purpose of identifying wood destroying insects or organisms (fungus and dry rot) as of the date of the inspection and then prepares this Wood Destroying Pests and Organisms Inspection Report ("WDO Report") containing the Company's findings, recommendations, estimates and bids with respect to those infestations or infections. The contents of the WDO Report are governed by the structural pest control act and its rules and regulations.
- 2. NO MECHANICAL, ELECTRICAL, STRUCTURAL OR PLUMBING\* INSPECTION:** Some structures may not comply with building code requirements or may have structural, plumbing, electrical, mechanical, heating and air conditioning, building envelopes including, but is not limited to, stucco, secondary moisture barriers, such as felt paper, flashing, primary moisture barriers such as windows, doors, cladding, and sealants, or other defects that do not pertain to this WDO Report. This WDO Report does not address any such defects as they are not within the scope of the license of the inspector or the Company. A WDO Report does not contain information about asbestos, lead based paint, mold or any other environmental or safety hazard. \* The Company does not inspect or certify any plumbing or plumbing related component except the Company will conduct a leak test on any shower stall on the ground floor in accordance with the Structural Pest Control Act. The Company is not responsible for any other plumbing condition.
- 3. NO INSPECTION OF INACCESSIBLE AREAS:** The following areas, when they exist, are considered inaccessible for inspection such as: areas beneath the exterior finish of the outer walls; the interior of hollow walls; wood members above 10 feet from the floor; spaces between an upstairs floor and the ceiling below or a porch deck and soffit below; stall showers over finished ceilings; such structural segments as areas enclosed by bay windows, buttresses, built-in cabinet work, areas under floor coverings; any areas requiring the removal of storage, furnishings or appliances; and any areas to which there is no access without defacing or removing lumber, masonry or finished workmanship. If you desire information about the areas not inspected, a further inspection may be performed at an additional cost. Carpets, window coverings/drapes, furniture, and appliances are not moved and windows are not opened during a routine inspection. The Company's inspection is visual and the inspector does not deface or probe into finished windows, door frames, trim work, floor coverings, walls, ceilings or other finished surfaces.
- 4. NO ROOF INSPECTION:** The roof was not inspected and the Company is not responsible for any roof condition. Please contact a roofing contractor who is licensed by the Contractors' State License Board if you desire any inspection or report of any roof component.
- 5. NO MOLD INSPECTION OR DISCLOSURE; POSSIBLE INADVERTENT MOLD SPORE RELEASE:** This WDO Report DOES NOT INCLUDE any inspection of, or reference to, mold or any mold-like conditions. Mold is not a Wood Destroying Organism and is outside the scope of this WDO Report as defined by the Structural Pest Control Act. If you wish your property to be inspected for mold or mold-like conditions, please contact the appropriate mold professional. Any repair or reconstruction may inadvertently allow the release of any existing mold spores or other contaminants. Questions regarding indoor air quality should be directed to a certified Industrial Hygienist. Additional mold information can be found at the California Department of Public Health's webpage: <https://www.cdph.ca.gov/Programs/CCDC/PHP/DEODC/EHLB/IAQ/Pages/Mold-FAQs.aspx>.
- 6. RIGHT TO SECOND OPINION:** Reports on this structure prepared by various registered companies should list the same findings (i.e. termite infestations, termite damage, fungus damage, etc.). However, recommendations to correct these findings may vary from company to company. You have a right to seek a second opinion from another company.

# WOOD DESTROYING PESTS AND ORGANISMS INSPECTION REPORT

Building No.	Street	City	Zip	Date of Inspection	Number of Pages
		North Highlands, CA	95660-5044	10/25/2019	3 of 9

This is a separated report which is defined as Section I/Section II conditions evident on the date of the inspection. Section I contains items where there is visible evidence of active infestation, infection or conditions that have resulted in or from infestation or infection. Section II items are conditions deemed likely to lead to infestation or infection but where no visible evidence of such was found. Further inspection items are defined as recommendations to inspect area(s) which during the original inspection did not allow the inspector access to complete the inspection and cannot be defined as Section I or Section II.

## Description of Findings

### SECTION: I

#### SUBTERRANEAN TERMITES

Finding: 1A Evidence of subterranean termites noted in the sub area.  
Recommendation: Treat the subarea soil adjacent to the pier pads and foundation with Termidor (active ingredient, Fipronil) for the control of subterranean termites. Also, trench and treat and/or rod and treat adjacent to the exterior foundation using the same material. Drill a series of holes through the garage cold joints as well as any attached concrete slabs adjacent to the exterior foundation walls (approx. 18" on center) and pressure inject Termidor into the soil below for the control of Subterranean Termites. Patch all holes with mortar. Remove all accessible termite evidence. Note: The treatment for the control of Subterranean Termites in guaranteed for one year from the date of completion and applies to areas treated only. Note: Reasonable care will be used in performing the work; however, North American Home Services will not be responsible for damage to the floor coverings, plumbing, or electrical conduits that may be concealed.  
Price: \$1,200.00

#### FUNGUS/DRYROT

Finding: 3A Fungus infection and damage noted to the plywood roof sheathing as indicated, caused by uncontrollable moisture sources.  
Recommendation: Remove the roof covering and gutters if necessary to expose the damaged areas. Remove damaged wood as noted in the findings above and replace with new materials. If removed, reinstall the gutter and roof covering to the exposed areas only. Note: While performing repairs in a professional manner, North American Home Services assumes no responsibility for any damage that may occur to the gutters and/ or adjoining roof materials. Note: If interest parties desire a guarantee on the roof covering, they are advised to contact a licensed roofing contractor for further inspection and repairs needed to obtain an adequate guarantee.  
Price: \$426.00

Finding: 3B Fungus infection and damage noted to the rafter tails, caused by uncontrollable moisture sources.  
Recommendation: Remove and replace the damaged rafter tails. A supplemental report will be issued for additional damage found during the course of repairs.  
Price: \$324.00

Finding: 3C Fungus infection and damage noted to the osb roof sheathing of the patio cover, caused by uncontrollable moisture sources.  
Recommendation: Remove the roof covering and gutters if necessary to expose the damaged areas. Remove damaged wood as noted in the findings above and replace with new materials. If removed, reinstall the gutter and roof covering to the exposed areas only. Note: While performing repairs in a professional manner, North American Home Services assumes no responsibility for any damage that may occur to the gutters and/ or adjoining roof materials. Note: If interest parties desire a guarantee on the roof covering, they are advised to contact a licensed roofing contractor for further inspection and repairs needed to obtain an adequate guarantee.  
Price: \$642.00

## WOOD DESTROYING PESTS AND ORGANISMS INSPECTION REPORT

Building No.	Street	City	Zip	Date of Inspection	Number of Pages
		North Highlands, CA	95660-5044	10/25/2019	4 of 9

Finding:	3D	Fungus infection and damage noted to the 4x4 posts, caused by uncontrollable moisture sources.
Recommendation:		Remove and replace the damaged posts. A supplemental report will be issued for additional damage found during the course of repairs.
Price:	\$374.00	
Finding:	3E	Fungus infection and damage noted to the fascia as indicated, caused by uncontrollable moisture sources.
Recommendation:		Remove and replace the damaged fascia. A supplemental report will be issued for additional damage found during the course of repairs.
Price:	\$234.00	
Finding:	3F	Fungus infection and damage noted to the patio cover roof supports, caused by uncontrollable moisture sources.
Recommendation:		Remove and replace the damaged supports. A supplemental report will be issued for additional damage found during the course of repairs.
Price:	\$250.00	
Finding:	3G	Fungus infection and damage noted to the water heater closet kick plate, caused by uncontrollable moisture sources.
Recommendation:		Remove and replace the damaged kick plate. A supplemental report will be issued for additional damage found during the course of repairs.
Price:	\$120.00	
Finding:	3H	Fungus infection and damage noted to the garage door jamb, caused by uncontrollable moisture sources.
Recommendation:		Remove and replace the damaged portion of jamb. A supplemental report will be issued for additional damage found during the course of repairs.
Price:	\$145.00	
Finding:	3I	Fungus infection and damage noted to the barge rafter as indicated caused by uncontrollable moisture sources.
Recommendation:		Remove and replace the damaged barge rafter. A supplemental report will be issued for additional damage found during the course of repairs.
Price:	\$226.00	
Finding:	3J	Fungus infection and damage noted to the front door jamb and trim, caused by uncontrollable moisture sources.
Recommendation:		Remove and replace the damaged jamb and trim. A supplemental report will be issued for additional damage found during the course of repairs.
Price:	\$195.00	
Finding:	3K	Fungus infection and damage noted to the front porch step, caused by uncontrollable moisture sources.
Recommendation:		Remove and replace the damaged step. A supplemental report will be issued for additional damage found during the course of repairs.
Price:	\$175.00	
Finding:	3L	Fungus infection and damage noted to the garage wall cover, caused by uncontrollable moisture sources.
Recommendation:		Remove and replace the damaged wall cover. A supplemental report will be issued for additional damage found during the course of repairs.
Price:	\$265.00	
Finding:	3M	Surface fungus was found below master bath.

## WOOD DESTROYING PESTS AND ORGANISMS INSPECTION REPORT

Building No.	Street	City	Zip	Date of Inspection	Number of Pages
		North Highlands, CA	95660-5044	10/25/2019	5 of 9

Recommendation: Scrape the surface of the wood and treat with Tim-bor (active ingredient: Disodium Octaborate Tetrahydrate). A supplemental report will be issued if additional damage is found during the course of repairs.

Price: \$215.00

### OTHER FINDINGS

Finding: 4A Wood destroying beetles are infesting the structure in the sub area.

Recommendation: Tarp and seal the entire structure and fumigate with Vikane (active ingredient, Sulfuryl Flouride). Chloropicrin will be used as a warning agent. Remove the seals and tarp, and aerate the structure. Note: Prior to fumigation process, certain preparation must be made. Please refer to our occupants fumigation notice and instruction sheet for specific guidelines.

Price: \$2,622.00

Finding: 4B Beetle damage to the rim joist and sub floor.

Recommendation: Remove and replace the damaged wood members. A supplemental report will be issued for additional damage found during the course of repairs.

Price: \$2,135.00

---

**Section I Total: \$9,548.00**

---

**Grand Total: \$9,548.00**

## WOOD DESTROYING PESTS AND ORGANISMS INSPECTION REPORT

Building No.	Street	City	Zip	Date of Inspection	Number of Pages
		North Highlands, CA	95660-5044	10/25/2019	6 of 9

### Disclaimer

NOTE: The exterior wood work and/or roof overhangs including some doors and/or jambs have been stained, delaminated and/or deteriorated by weather or age in some locations. A certain amount of deterioration is considered normal. There was no evidence of adverse conditions other than those findings detailed in this report. North American Home Services does not perform invasive/ intrusive inspections to preserve the integrity of finished products. Owner should inspect these wood members in the future as a normal responsibility of home ownership. It was also noted that there were areas of peeling or missing paint. Interested parties should contact a qualified painting contractor for correction.

NOTE: There are prior repairs visible at the exterior wood work and/or roof overhangs. North American Home Services assumes no responsibility for work performed by others or the materials used to complete work. Furthermore, North American Home Services does not make any representations to conditions that may or may not be concealed by others work. North American Home Services does not perform invasive/ intrusive inspections to determine if all damaged material was removed. Owner to contact the appropriate tradesman who performed repairs for guarantee information.

NOTE: There are interior repairs and/or remodeling performed by others. North American Home Services assumes no responsibility for work performed by others or the materials used to complete work. Furthermore, North American Home Services does not make any representations to conditions that may or may not be concealed by others work. North American Home Services does not perform invasive/ intrusive inspections to determine if all damaged material was removed. Owner to contact the appropriate tradesman who performed repairs for guarantee information.

NOTE: The tops of the ceiling joists in the attic are covered by insulation. This renders the attic areas inaccessible for inspection due to a safety hazard. A visual inspection from the access opening was made. There is no economically practical method to make this area accessible; however, it may be subject to attack by wood destroying organisms. No opinion is rendered concerning the conditions in the attic that were not visible or accessible from the access opening.

Inspection fee \$145.00

### TREATMENT AND/OR REPAIR TERMS AND CONDITIONS

Cutting Edge Home Solutions, Inc., dba North American Home Services ("Company") and the owner of the inspected real property, or the authorized agent thereof, ("Owner") expressly agree that the following notices, warnings, terms and conditions are incorporated into and made a part of their agreement for treatment and/or repair relating to the real property:

1. PESTICIDE WARNING: State law requires that you be given the following information: ?CAUTION-PESTICIDES ARE TOXIC CHEMICALS. Structural Pest Control Companies are registered and regulated by the Structural Pest Control Board, and apply pesticides which are registered and approved for use by the Department of Pesticide Regulation and the United States Environmental Protection Agency. Registration is granted when the state finds that, based on existing scientific evidence, there are no appreciable risks if proper use conditions are followed or that the risks are outweighed by the benefits. The degree of risk depends upon the degree of exposure, so exposure should be minimized. If within 24 hours following application you experience symptoms similar to common seasonal illness comparable to the flu, contact your physician or poison control center (800-222-1222) and your pest control company immediately.

For further information, contact any of the following: Your Pest Control Company (916-481-0268); for Health Questions-the County Health Department; for Application Information-the County Agricultural Commissioner, and for Regulatory Information-the Structural Pest Control Board, 2005 Evergreen Street, Suite 1500, Sacramento, California 9815 (916-561-8704).

County Health Department Agricultural Commissioner  
El Dorado ... 530-621-6120 // 530-621-5520  
Placer ... 530-889-7119 // 530-889-7372  
Sacramento ... 916-875-8440 // 916-875-6603  
San Joaquin ... 209-468-3411 // 209-468-3300  
Yolo ... 530-666-8645 // 530-666-8140

## WOOD DESTROYING PESTS AND ORGANISMS INSPECTION REPORT

Building No.	Street	City	Zip	Date of Inspection	Number of Pages
		North Highlands, CA	95660-5044	10/25/2019	7 of 9

### OCCUPANTS CHEMICAL NOTICE

North American Home Services will use pesticide chemical(s) specified below for the control of wood destroying pests or organisms in location identified in the Structural Pest Control report as indicated above.

#### Pest(s) to be controlled:

- ☒ Subterranean termites  
☒ Fungus or Dry rot  
☒ Beetles  
☐ Drywood Termites  
☐ Other: \_\_\_\_\_

#### The pesticide(s) proposed to be used and the active ingredient(s)

- ☒ Timbor (Active ingredient: Disodium Octoborate Tetrahydrate)  
☒ Termidor HE (Active ingredient: Fipronil)  
☐ Termidor Dry (Active ingredient: Fipronil)  
☐ Termidor Foam (Active ingredient: Fipronil)  
☒ Other: \_\_\_\_\_

Persons with respiratory or allergic condition, or others who may be concerned about their health relative to this chemical treatment, should contact their physician concerning occupancy during and after chemical treatment prior to signing this notice. NO CHEMICAL APPLICATION WILL BE PERFORMED UNTIL SUCH TIME THAT THIS NOTICE IS RETURNED. HAVING READ THE INSTRUCTIONS, I, THE UNDERSIGNED, WILL ACCEPT RESPONSIBILITY FOR ALL THE AFOREMENTIONED.

\_\_\_\_\_  
Owner/Occupant Date

**2. MECHANICS LIEN WARNING: NOTICE TO OWNER.** Under the California Mechanics Lien Law any structural pest control company which contracts to do work for you, any contractor, subcontractor, laborer, supplier or other person who helps to improve your property, but is not paid for his or her work or supplies, has a right to enforce a claim against your property. This means that after a court hearing, your property could be sold by a court officer and the proceeds of the sale used to satisfy the indebtedness. This can happen even if you have paid your structural pest control company in full if the subcontractor, laborers or suppliers remain unpaid. To preserve their right to file a claim or lien against your property, certain claimants such as subcontractors or material suppliers are required to provide you with a document entitled "Preliminary Notice." Prime contractors and laborers for wages do not have to provide this notice. A Preliminary Notice is not a lien against your property. Its purpose is to notify you of persons who may have a right to file a lien against your property if they are not paid.

**3. MINIMUM CHARGE:** The minimum charge for any work performed by the Company is \$395.00 regardless of any item's bid amount.

**4. REINSPECTION AND ANY RELATED FEE:** This company will reinspect repairs completed by others within four months of the original inspection. A charge, if any, can be no greater than the original inspection fee for each reinspection. The reinspection must be completed within ten (10) working days of request. The reinspection is a visual inspection and if inspection of concealed areas is desired, inspection of work in progress performed by others will be necessary. Owner agrees to promptly notify the Company of the status of any repairs being performed by others so that Any guarantees must be received from parties performing repairs.

**5. COMPANY NOT RESPONSIBLE FOR INCIDENTAL DAMAGE:** The Company may perform repair work that may inadvertently alter or damage hidden or inaccessible mechanical, plumbing, electrical, solar, roof, gutters, or other structural components. The Company is not responsible for any such incidental damage or any damage to any plants, trees or other landscaped materials.

## WOOD DESTROYING PESTS AND ORGANISMS INSPECTION REPORT

Building No.	Street	City	Zip	Date of Inspection	Number of Pages
		North Highlands, CA	95660-5044	10/25/2019	8 of 9

6. COMPANY NOT RESPONSIBILITY FOR ANY PAINT MATCHING OF ANY REPAIR: Painting of any repair item performed by the Company cannot match the existing paint due to numerous factors. This includes re-painting with the same paint that the Owner may have stored at the property. The Company is not responsible for any paint match for any reason whatsoever.

7. ADDITIONAL INSPECTION FEES AND CHARGES FOR ITEMS DISCOVERED IN INACCESSIBLE AREAS UNCOVERED DURING REPAIR: Additional charges for any repairs for damaged areas that were not discoverable because they were located in inaccessible areas and discovered in the course of original repairs shall be made on any new terms that may be negotiated between Owner and the Company.

8. PERMIT CHARGES NOT INCLUDED; ADDITIONAL CHARGES FOR WORK AND FEES OUTSIDE THE SCOPE OF THIS AGREEMENT : Additional charges will be made for any permit application and fees, if needed. Additional charges and fees will apply if any governmental entity requires additional work to make the property improvements code compliant.

9. GUARANTEES: The Company guarantees woodwork repair(s) for a period of one year after completion of the repair(s). The Company guarantees its termite treatment for a period of one year after completion of the treatment. The Company guarantees any plumbing repair(s) and caulking for a period of 30 days after completing of the plumbing repair(s) and caulking.

10. PAYMENT TERMS; DEPOSIT; LATE CHARGES: The total amount pursuant this WDO Report is due and payable immediately at the completion of the work completed. A 25% deposit shall be due and payable before any work performed if the estimated charges exceed \$4,000.00. A late charge of 1.5% per month (18% per annum) shall apply to any balance not paid when due. The Company retains the right to record and prosecute any Mechanic Lien in addition to the remedies set forth herein.

11. ESCROW PAYMENT CONTINGENCY: The Company may agree to have all sums due hereunder to be paid at any close of escrow relating to the real property. The following contingencies apply if the Company agrees to be paid out of escrow: (1) Escrow must be opened with a fully executed real estate purchase and sale contract; (2) Owner must immediately provide the Company with the escrow company name and address, escrow officer name and contact information and escrow number; and (3) Owner will timely submit any payment instructions in escrow necessary to secure payment to the Company at close of escrow. Notwithstanding anything contained in the foregoing, the amounts due hereunder shall be immediately due and payable upon the earlier of the following two events: (1) termination of Owner's real estate purchase and sale agreement, or (2) 45 days from completion of the Company's work hereunder.

12. ENTIRE AGREEMENT; MODIFICATION; WAIVER: This WDO Report constitutes the entire agreement between the parties pertaining to the subject matter contained herein and supersedes all prior and contemporaneous agreements, representations, and understandings of the parties. No supplement, modification, or amendment of this WDO Report shall be binding unless executed in writing by the Company. No waiver of any of the provisions of this WDO Report shall be deemed, or shall constitute, a waiver of any other provision, whether or not similar, nor shall any waiver constitute a continuing waiver. No waiver shall be binding unless executed in writing by the party making the waiver.

13. GOVERNING LAW; MEDIATION REQUIREMENT; VENUE; ATTORNEY'S FEES: This WDO Report shall be construed in accordance with, and governed by, the laws of the State of California. The parties hereby consent and agree that they will first submit any dispute arising out of this Agreement to non-binding mediation prior to initiating any legal action in a court of competent jurisdiction. Each party will pay one-half of any related mediation cost and expense. The mediator shall be either an attorney with 10 or more years' experience practicing in the State of California, a retired California judge or a certified California mediator. The parties agree to participate in good faith in the mediation process. If the matter is not resolved in mediation, then the parties may pursue their claim to a court of competent jurisdiction. The sole and exclusive venue shall be in Sacramento County, California. The prevailing party to any action brought pursuant to this Agreement shall be entitled to all damages, including reasonable attorney's fees and costs, EXCEPT that a prevailing party shall only be entitled to reasonable attorney's fees if they have first mediated their claim as set forth above. EXCLUDED from this mediation first requirement are the Company's Mechanics Lien remedies as provided for under California law.

14. SEVERABILITY: If any provision of this WDO Report is held invalid or unenforceable by any court of final jurisdiction, it



## WOOD DESTROYING PESTS AND ORGANISMS INSPECTION REPORT

Building No.	Street	City	Zip	Date of Inspection	Number of Pages
		North Highlands, CA	95660-5044	10/25/2019	9 of 9

is the intent of the parties that all other provisions of this WDO Report be construed to remain fully valid, enforceable, and binding on the parties.

15. INDEPENDENT REVIEW; CONSTRUCTION: Each party to this Agreement has had, has been provided the opportunity to have, or has declined at its own peril to have, its own legal counsel review and comment regarding the terms and conditions of this WDO Report and no provision of this WDO Report shall be construed against any party on the ground that such party or its counsel drafted the provision.

16. PRIVACY NOTICE: This privacy notice discloses the privacy practices for the Company. It will notify you of the following:

- a. What personally identifiable information is collected from you and how it is used and with whom it may be shared.
- b. What choices are available to you regarding the use of your data.
- c. The security procedures in place to protect against the misuse of your information.
- d. How you can correct any inaccuracies in the information.

### Information Collection, Use, and Sharing:

We are the sole owners of the information collected. We only have access to/collect information that you voluntarily give us via contract/website/phone/email or other direct contact from you. We will not sell or rent this information to anyone.

We will use your information to respond to you, regarding the reason you contacted us. We will not share your information with any third party outside of our organization, other than as necessary to fulfill your request, e.g. to register a permit necessary for repairs.

Unless you ask us not to, we may contact you via email in the future to tell you about specials, new products or services, or changes to this privacy policy.

### Your Access to and Control Over Information:

You may opt out of any future contacts from us at any time. You can do the following at any time by contacting us via the email address or phone number given in this contract.

- a. See what data we have about you, if any.
- b. Change/correct any data we have about you.
- c. Have us delete any data we have about you.
- d. Express any concern you have about our use of your data.

### Security:

We have several security measures in place to protect your information. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally identifiable information. The files/computers/servers in which we store personally identifiable information are kept in a secure environment. We do not retain any payment information, physically or digitally.

If you feel that we are not abiding by this privacy policy, you should contact us immediately via telephone at 916-481-0268.

## WORK ORDER AGREEMENT

Building No.	Street	City	Zip	Date
		North Highlands, CA	95660-5044	10/29/19
		<b>North American Home Services</b> 3720 Madison Avenue Ste. 270 North Highlands, CA 95660 Tel 916-481-0268 Fax 916-481-0287 Registration #: PR 6840		
A LICENSED PEST CONTROL OPERATOR IS AN EXPERT IN HIS/HER FIELD. ANY QUESTIONS RELATIVE TO THIS REPORT SHOULD BE REFERRED TO HIM/HER.		Report #: 5184		
Ordered by: [Redacted] 916-903-3300		Property Owner and/or Party of Interest:		Completion sent to: [Redacted]

COST FOR WORK RECOMMENDED FOR TERMITE REPORT #: 5184					
SECTION I		SECTION II		SECTION NOT DETERMINED OR FURTHER INSPECTION RECOMMENDED	
1A	\$1,200.00	3J	\$195.00		
3A	\$426.00	3K	\$175.00		
3B	\$324.00	3L	\$265.00		
3C	\$642.00	3M	\$215.00		
3D	\$374.00	4A	\$2,622.00		
3E	\$234.00	4B	\$2,135.00		
3F	\$250.00				
3G	\$120.00				
3H	\$145.00				
3I	\$226.00				
Total Section I: \$9,548.00					

I HEREBY AUTHORIZE NORTH AMERICAN HOME SERVICES TO PERFORM THE FOLLOWING ITEMS:

### TERMS:

DOES ANY PERSON LIVING OR WORKING AT THIS ADDRESS HAVE ANY KNOWN CHEMICAL SENSITIVITIES OR ALLERGIES? YES / NO

HAVE YOU OR ANYONE ELSE LIVING OR WORKING AT THIS ADDRESS EVER MADE ANY PESTICIDE APPLICATIONS TO THE INTERIOR OR EXTERIOR OF THE STRUCTURE? YES / NO

### AUTHORIZATION

#### CONDITIONS:

BY OWNER/AGENT/BUYER

North American Home Services

PHONE: \_\_\_\_\_

By: Daniel Dell

SIGNATURE: \_\_\_\_\_

Signature: 

Lic. #: FR48562

NOTE: WORK WILL NOT COMMENCE UNTIL DELIVERY OF YOUR WOOD DESTROYING PESTS AND ORGANISMS REPORT. FOR DETAILS REGARDING THE ABOVE RECOMMENDATIONS PLEASE REFER TO YOUR INSPECTION REPORT.